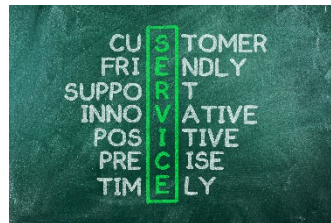


Job Title:	Sweeper Operator
Division:	Go Plant Ltd
Date:	

Directly reports to:	Hire Controller
Indirectly reports to:	Workshop supervisor, Area Manager
Direct reports:	N/A
Indirect reports:	N/A

The importance of fully understanding our expectations of you!



You are the face of the business, the person that delivers our service! Your actions and behaviours will win us or lose us work. Deliver poor service and our customers leave us.

Delivering a great customer experience = long term work security and rewards

We only want superstars in our business. Our minimum expectations of you to be a Go Plant Superstar are represented within our 4 core beliefs:

1. **Wowness**



- Turn up and on time
- Meet and greet the customer with a smile and politeness
- Ensure you and your vehicle are clean and presentable
- Do a thorough sweep
- Be flexible. Customers are demanding. Sometimes we need you to do extra hours to help them and us.

2. Together Matters



- Recognise, respect and be aware of the role others play to ensure we deliver great service. The role of your managers is to plan your day jobs to ensure we minimise the amount of fuel spend and travel time and maximise the number of jobs we can safely perform. Simply put, if we don't make money from each job after all our costs, we go out of business.
- Complete timesheets, job cards and waste transfer notes on time and accurately. Failure to do this puts more work on others at the depot, delays customer payment cash into the business to pay your wages and exposes us to prosecution

3. Safety First



- To be blunt this is all about saving your life and those around you. It's also about Go Plant avoiding being fined and put out of business
- Save your life - Fully familiarise yourself with Go Plant health & safety policy
- Don't speed, don't phone whilst driving, don't smoke in the cab, wear your seatbelt
- Presentable undamaged PPE must be worn at all times
- Carry out daily checks on Go Plant vehicles in accordance with Company Policy
- Immediately log and report vehicle defects however small to the workshop
- Ensure you carry your CPC card and it's up to date at all times

4. Trust



- Treat the tools we give you with care. Our sweepers cost up to £250k each.
- Ensure all hazardous spillages are correctly controlled in line with the company requirements. Ensure tipping waste is disposed of at a Permitted Wet Waste site or designated tipping area on site as instructed by your Hire Controller. The relevant paperwork is completed in full for all wet waste taken off site for tipping
- You are trusted to work alone but with a whole support team around you.
- We trust you to follow all our core beliefs in your daily behaviours. Please don't abuse the trust we are placing in you. Take a pride in wearing the Go Plant badge, Be a Go Plant Superstar!

Qualifications & Experience

- HGV Category C licence
- Current DCPC card